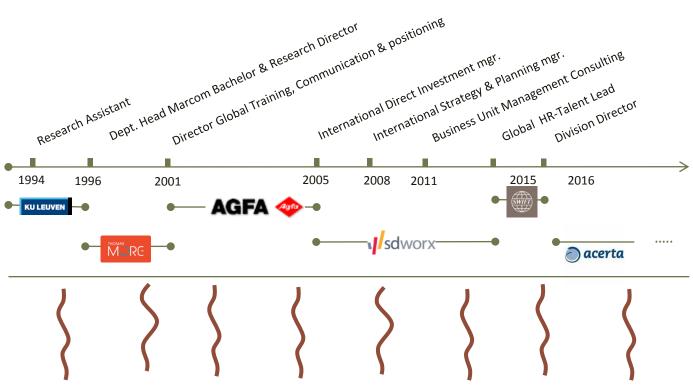
FROM VISION



TO BEHAVIOUR CHANGE

ONDERHANDELEN MET VAKBONDEN





Teaching Innovation Team issues Leadership Advertising Negotiating Change Learning Company Transformation

IMPACT

MPACT

NTERVENTION LEVEL



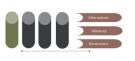




Intervention-Zone

Intervention-Balance





Influence-Politics



Logic

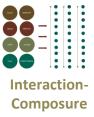


Influence-Triggers









NTERVENTION LEVEL

INFLUENCE TACTIC

INTERACTION DESIGN

Strategic view

- Change and transformation management
- Defines where to intervene in the system
- Consider depth, zone and balance intervention.

oth Z



Intervention-Balance

Tactical view

- Negotiating and influencing tactics
- Power and politics
- Consider politics, logic and triggers



Influence-Triggers

Operational view

- Communicating with impact
- Consider staging, matching and composure
 Matching

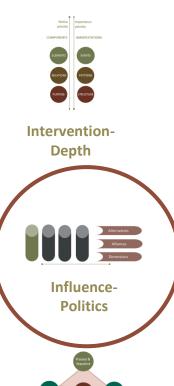


Interaction-Composure

NTERVENTION LEVEL

INFLUENCE TACTIC

INTERACTION DESIGN







Intervention-Zone



nfluence-Logic





Intervention-Balance



Influence-Triggers



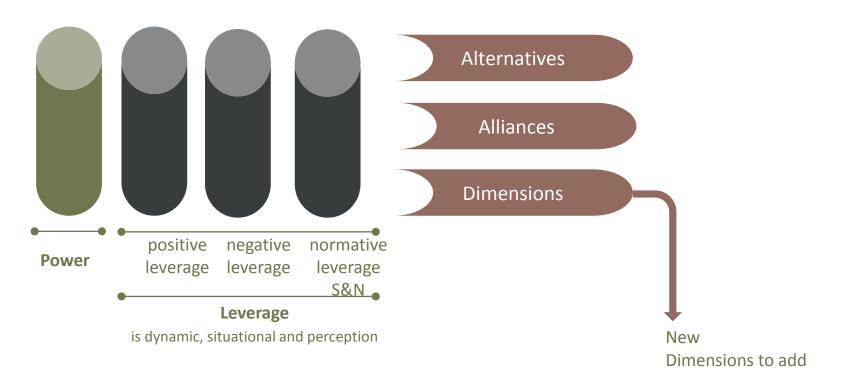
Interaction-Composure

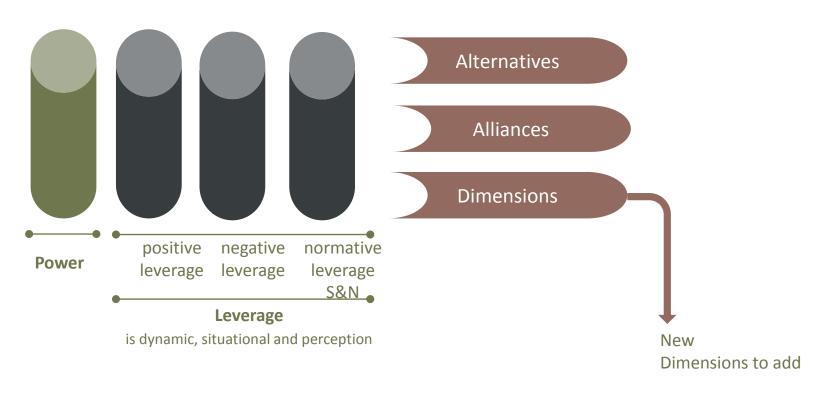
INFLUENCE TACTIC



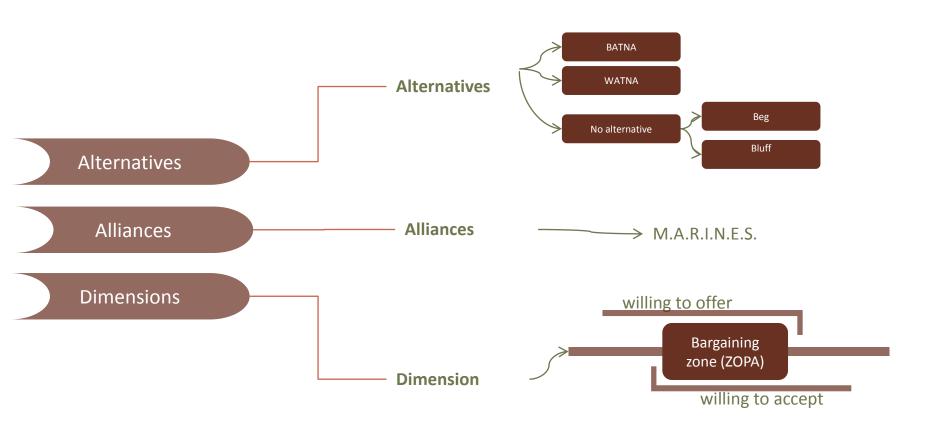












STAY CONNECTED

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